



## Kitchen and Bath Warranty Policy

*Our Warranty services extend to the following product lines: Welborn, Crystal, Merillat, Timberlake, and Bertch. Our team will work with you to satisfy your warranty needs, however, not all concerns are covered by the Manufacturer's Warranty. Please review the list below to ensure your issue does not fall within these parameters.*

### What is NOT Covered by The Manufacturer's Limited Warranty

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#### **Product failure or damage due to the following:**

- Any product used or installed in connection with the cabinets or cabinetwork, such as plumbing fixtures, gas or electrical appliances, and countertops.
- Damages or defects resulting from reasonable wear and tear, accidents, acts of God, outdoor use, misuse (including use of the product for an unintended application), improper handling or storage, abuse, neglect, or improper or incorrectly performed installation, maintenance, alterations, or repair, including failure to follow the applicable storage and installation instructions.
- Repair or replace product that is defective under normal use. From time to time, the manufacturer will change design, specifications, and materials as conditions require and improvements are developed, but we have no obligation to incorporate such changes in products we previously manufactured. Replacement hinges and drawer glides are subject to their availability from our suppliers.
- As with other natural materials, wood is affected by environmental factors such as natural and artificial lighting.
- Darkening or mellowing of the wood can be expected and is a natural process of wood as it ages. Each wood species also exhibits its own distinctive patterns and characteristics. These variations in color and characteristics are not considered imperfections or defects.
- The natural aging and darkening of wood color, or the inherent growth characteristics of, or variation in, wood.

#### **Please note the following:**

- Adjustments, touch-ups, and installation are not considered warranty items.
- Installation of damaged or defective product is considered acceptance.
- All Kitchen & Bath Warranties start following complete installation and acceptance.

**\*\* Curtis Lumber does not provide the removal, installation, or transportation of replacement and warranty parts.\*\***

