



Curtis Lumber's Window Installation & Warranty Service

Curtis Lumber offers a variety of window services designed to make your new window project go smoothly, before and after. From assembling large window walls to responding to a warranty issue, you can count on Curtis Lumber to get it done right, the first time.

Installation Program

Curtis has partnered with some of the area's top contractors to offer custom Andersen window installation. Simply call our toll free number, 1-800-724-9663 x1353, and talk to our installation coordinator. Curtis Lumber will then send a trained professional to your home to start the process.

What to Expect:

1. We will come to your home, at your convenience, and show you all the options available from Andersen Windows.
2. We'll talk about the issues you are having with your old windows and walk you through our complete window replacement and installation process.
3. Your replacement windows will then be custom built and installed by our window installation professionals.
4. Once your windows are built and delivered, it typically takes only one to two days to have them installed. We will schedule an appointment that fits your schedule.
5. Our window installation crews will respect you and your home, as well as carefully vacuum the window area and clean your new windows at the end of installation.
6. You can sit back and relax, your new windows will help reduce your energy bill and look great!

Call 1-800-724-9663 x1353 to schedule your in home consultation!

Andersen Windows Warranty Service Program

As an Andersen Circle of Excellence dealer, we are proud to offer after-sale service through Andersen Windows' Dealer Service Network. The dealer service network allows an Andersen-trained, Curtis Lumber employee to perform Andersen Window warranty service.

Our on staff dealer service network employees coordinate in-home warranty work including ordering the parts, scheduling jobsite visits, and installing the replacements (within the first two years).

Our services include:

- Service on warranty issues within 7 days of receipt.
- Expedited ordering of replacement Andersen Window parts
- Labor included on sash or panel replacement within the first two years.
- Help to deal with concealed damage and missing parts when service is required

Our DSN and the Andersen Windows warranty does not cover problems caused by improper installation. Visit the Curtis Lumber near you for help with your Andersen Window warranty problem. Our Dealer Service Network covers all Andersen Windows, whether or not they were originally purchased from Curtis Lumber.